

UGA Writing Center End of Year Report, 2015-2016

Introduction

Park Hall 30-minute Sessions			
	Summer 2014	Fall 2014	Spring 2015
Filled Sessions*	154	1300	1429
Unfilled Sessions	28	228	538
No Show Sessions**	17	123	119
Percent Filled	85.79%	86.27%	74.36%
Totals	199	1651	2086

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Park Hall 30-minute Sessions	Summer 2014	Fall 2014	Spring 2015
Sessions Offered	21 per week	104 per week	108 per week
Filled Sessions	105	1064	1031
Desk Shifts	49	231	401
Unfilled Sessions	28	228	538
No Show Sessions	20	132	128
Percent Filled	81.7% (-4.09%)	83.99% (-2.28%)	68.3% (-6.06%)
Totals	202	1661	2098

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Park Hall 30-minute Sessions
Sessions Offered
Filled Sessions
Sunk Shifts (DS/PL)
Unfilled Sessions
Absentees (NS/12)
Percent Filled
Totals

Table Key:

Sessions Offered

Filled Sessions

Sunk Shifts

Unfilled Sessions

Absentees

Percent Filled

Totals

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Park Hall 30-minute Sessions			
	Summer 2014	Fall 2014	Spring 2015
Sessions Offered	21 per week	104 per week	108 per week
Filled Sessions	105	1064	1031
Desk Shifts	49	231	401
Unfilled Sessions	28	228	538
No Show Session	20	132	128
Percent Filled	81.7%	83.99%	68.3%
Totals	202	1661	2098

Park Hall 30-minute Sessions			
	Summer 2015	Fall 2015	Spring 2016
Sessions Offered	30 per week	73 per week	103 per week ¹
Filled Sessions	104	930	1185/961
Sunk Shifts (DS/PL)	49 (49/0)	339 (289/50)	343 (306/37)/567 ²
Unfilled Sessions	128	105	395
Absentees (NS/12)	25 (11/14)	158 (140/18)	157 (132/25)
Percent Filled	47.33%	91.06%	76.93%/73.45%
Totals	306	1532	2080 ³

Observations for Summer 2015, Park 66:

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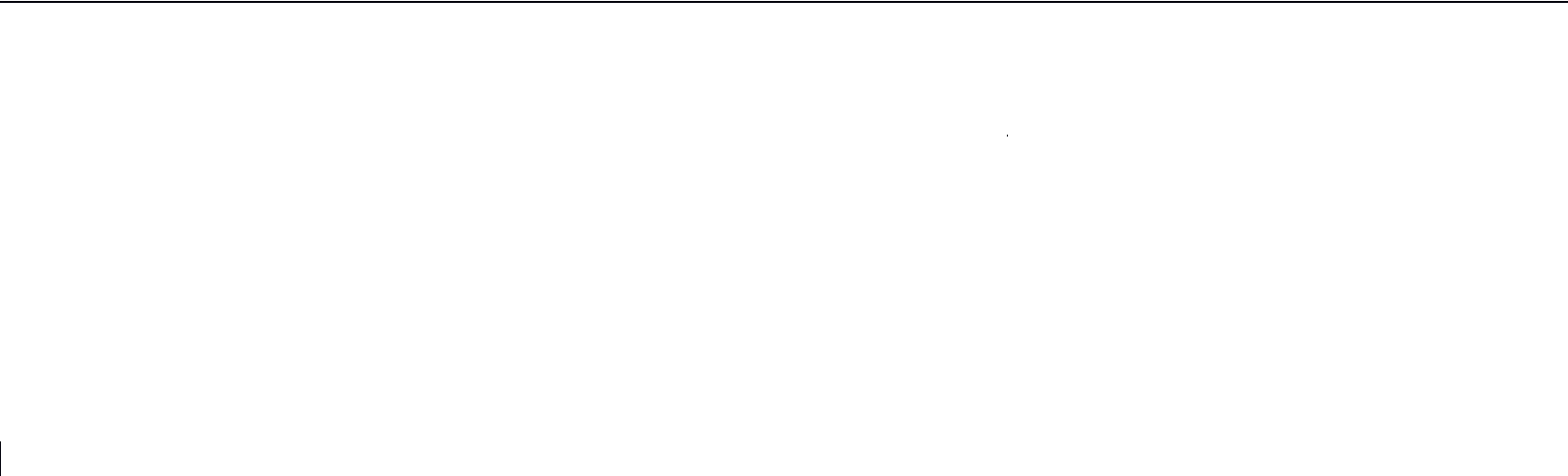
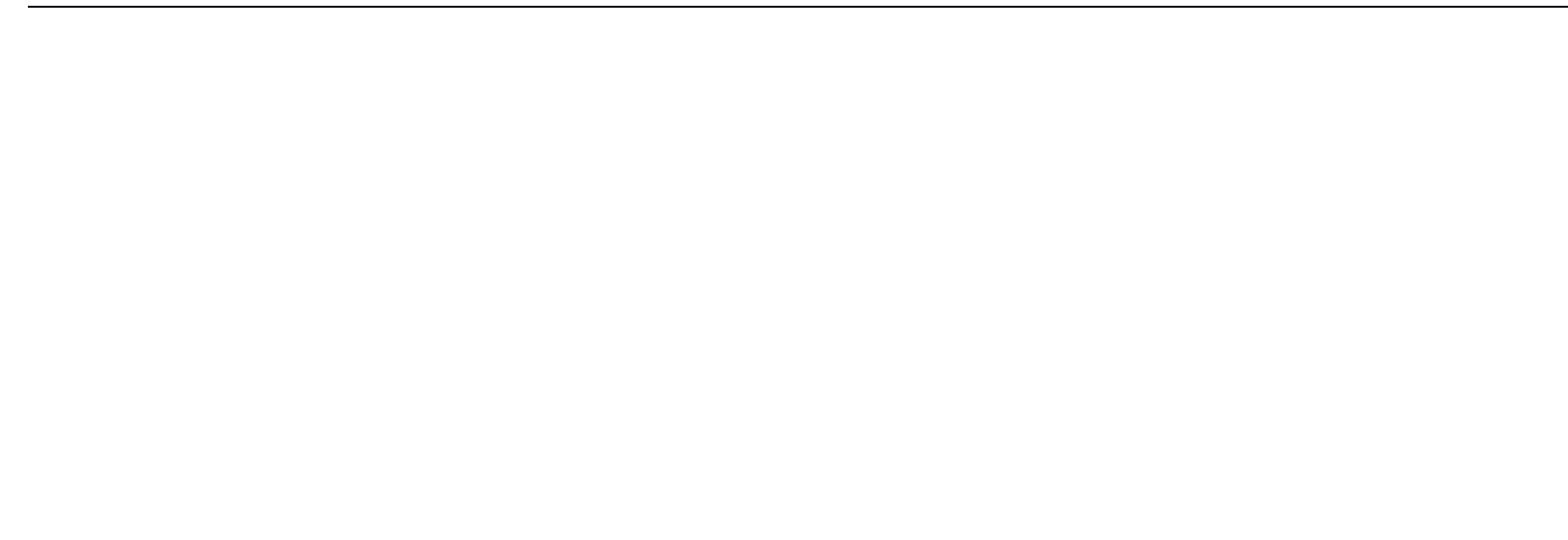
Recommendations:

Observations for Fall 2015, Park 66:

Recommendations:

Observations for Spring 2016, Park 66:

Recommendations:



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Observations for Spring 2016, Science Library:

Recommendations:

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Miller Learning Center 30-minute Sessions		
	Fall 2014	Spring 2015
Sessions Offered	20 per week	16 per week
Filled Sessions	206	116
Desk Shifts	82	41
Unfilled Sessions	28	85
No Show Sessions	28	10
Percent Filled	89.31%	59.72%
Totals	344	252

Miller Learning Center 30-minute Sessions		
	Fall 2015	Spring 2016 ⁵
Sessions Offered	12/6 per week ⁶	13 per week
Filled Sessions	100	106
Sunk Shifts (DS/PL)	26 (24/2)	33 (30/3)
Unfilled Sessions	6	69
Absentees (NS/12)	9 (7/2)	17 (12/5)
Percent Filled	94.69%	63.10%
Totals	141	225

Observations for Fall 2015, MLC:

Recommendations:

Observations for Spring 2016, MLC:

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Recommendations:

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emma Lab 30-minute Sessions		
	Fall 2014	Spring 2015
Sessions Offered	40 per week	36 per week
Filled Sessions	188	89
Desk Shifts	434	462
Unfilled Sessions	224	344
No Show Sessions	28	13
Percent Filled	49.09%	22.87%
Totals	874	908

emma Lab 30-minute Sessions		
	Fall 2015	Spring 2016 ⁷
Sessions Offered	42 per week	24 per week
Filled Sessions	245	157
Sunk Shifts (DS/PL)	41 (40/1)	8 (0/8)
Unfilled Sessions	137	110
Absentees (NS/12)	44 (43/1)	19 (17/2)
Percent Filled	67.76%	61.54%
Totals	467	294

Observations for Fall 2015, emma Lab:

Recommendations:

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Observations for Spring 2016, emma Lab:

Recommendations:

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Online Consultations 30-minute Sessions		
	Fall 2014	Spring 2015
Sessions Offered	10 per week	6 per week
Filled Sessions	40	46
Unfilled Sessions	26	38
No Show Sessions	12	12
Percent Filled	66.67%	54.76%
Totals	78	96

Online Consultations 30-minute Sessions		
	Fall 2015	Spring 2016
Sessions Offered	6 per week	8 per week
Filled Sessions	48	70
Sunk Shifts (DS/PL)	10 (0/10)	0 (0/0)
Unfilled Sessions	6	46
Absentees (NS/12)	26 (26/0)	22 (22/0)
Percent Filled	92.5%	66.67%
Totals	90	138

Observations for Fall 2015, Online Consultations:

Recommendations:

Observations for Spring 2016, Online Consultations:

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Recommendations:

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All Locations 30-minute Sessions	Summer 2014	Fall 2014	Spring 2015
Sessions Offered	21 per week	200 per week	192 per week
Filled Sessions	105	1713	1473
Desk Shifts	49	872	943
Unfilled Sessions	28	597	1127
No Show Sessions	20	218	173
Percent Filled	83.66%	76.38%	59.35%
Totals	202	3400	3716 sessions

All Locations 30-minute Sessions	Summer 2015 ⁸	Fall 2015	Spring 2016
Sessions Offered	30 per week	152/146 per week	164 per week
Filled Sessions	104	1535	1652
Sunk Shifts (DS/PL)	49 (49/0)	461 (398/63)	444 (396/48)
Unfilled Sessions	128	304	711
Absentees (NS/12)	25 (11/14)	267 (240/27)	233 (199/34)
Percent Filled	47.33%	85.38%	72.25%
Totals	306	2567	3040

Observations for Fall 2015:

Recommendations:

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Observations for Spring 2015:

increase

Recommendations:

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All Locations Class Visits ⁹			
	Summer 2015	Fall 2015	Spring 2016
FYC Classes	5	21	11
English Classes	0	3	2
Other ¹⁰	2	5	4
Totals	7	29	17

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Writing Center Efficacy

If you've visited the Writing Center before, would you say your prior appointment helped you earn a better grade, gain admission to your program, or any other desired outcome?

	Spring 15
Yes	47 (77.05%)
Somewhat	10 (16.39%)
No	4 (6.56%)
This was my first appointment/N.A.	23 ¹¹

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Client Satisfaction

I would rate this session..

	Summer 14/Fall 14/ Spring 15 Average	Summer 15/Fall 15/ Spring 16 Average
Excellent	407 (65.75%)	534 (66.17%)
Very Good	138 (22.29%)	163 (20.20)%
Good	43 (6.95%)	63 (7.81%)
Fair	16 (2.58%)	28 (3.47)%
Poor	9 (1.45%)	18 (2.23)%
Unacceptable	6 (0.97%)	1 (0.12)%

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I will return to the

center

	Summer 14/Fall 14/ Spring 15 Average	Summer 15/Fall 15/ Spring 16 Average
Yes	570 (92.23%)	731 (90.58%)
Maybe	35 (5.66%)	65 (8.05%)
No	13 (2.10%)	11 (1.36%)

I will recommend the

center

	Summer 14/Fall 14/ Spring 15 Average	Summer 15/Fall 15/ Spring 16 Average
Yes	573 (92.72%)	750 (92.94%)
Maybe	33 (5.33%)	46 (5.70%)
No	12 (1.94%)	11 (1.36%)

Observations:

Recommendations:

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